

Telecoms | PSTN Switch Off

Keep connected: Prepare for the future of communication




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What's changing?

The PSTN switch-off is coming!

On 5th September 2023, Openreach initiated a national stop-sell of the Public Switched Telephone Network (PSTN) across the UK, meaning it's no longer possible to purchase copper-based services or make any changes to legacy telephony infrastructures.

In a nutshell, PSTN lines (analogue or digital phone lines, ISDN phone systems used by businesses and older internet connections such as ADSL and FTTC broadband) will be 100% obsolete once the complete switch-off arrives in 2027.

With this major change set in stone, Openreach is replacing PSTN and upgrading to a far more resilient network. Fibre. Going forward, all phone calls will be made over the internet using IP technology and solutions such as Voice over Internet Protocol (VoIP).

Why should this matter to you?

According to reports, around 2.4 million businesses across the UK still operate on legacy telephone lines and ISDN networks - served by the PSTN (public switched telephone network).

But with copper on the chopper and fibre taking the spotlight, many systems integral to the functioning of your business could be drastically affected if they are still connected to the PSTN or ISDN.

Here is a list of the core hardware of your communications infrastructure that will be affected by the networks shutting down:



Business phone lines



EPOS machines



Security alarms



Lifts



CCTV



Premises entry/exit systems

Additionally, as a compulsory change that all UK businesses must make before 2027, the impact of not switching over to new technologies could be extremely costly and time-consuming.

So, its time to make sure your business is prepared for the PSTN switch off. But fear not, it's an exciting time and the benefits of a full fibre, IP network are huge!

What do you need to do?

Due to the PSTN switch-off, if you're currently using a PSTN service, you'll need to switch your services to an IP (VoIP) telephony solution and your broadband to a fibre based solution.

However, there is a bright side! Upgrading your services and systems means you can take advantage of the benefits of hosted telephony and fibre connectivity ahead of the competition whilst also futureproofing your business.

How can we help?

Navigating the vast array of telecommunication options can be a daunting task when determining the most suitable technology for your business. That's where our expertise comes in.

At Focus Group, our telecoms specialists work with major industry brands to guarantee a phone system that suits your exact requirements whilst enhancing connectivity, productivity and customer service levels. At all times.

Here are just a few of the benefits you'll receive when upgrading to a future-proofed business phone system:



Great customer service



Lower costs



Time-saving



Flexible working



What's next?

With the 2027 deadline approaching, we recommend preparing for life after ISDN and PSTN sooner rather than later, so you can get a jump on the competition and benefit from better connectivity at a lower cost.

Our team of infrastructure experts at Focus Group can help make the process quick, smooth and stress-free. We'll handle every aspect of your IP upgrade (including the installation and monitoring of all your new devices), leaving you to get back to the more important things, like growing your business.



Get in touch:

Call us on 02038373600

Or visit www.palaceprimeit.co.uk

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